

STAAB SYMPOSIUM – WEBINAR FAQ

WEBINAR ID: If you cannot locate the email from **Andrew Carter (OSU IT)** with the 9-digit ID, contact Liz at 918-551-7300 or lwayant@osteopathicfounders.org

REGISTRATION URL:
https://osuchs.zoom.us/webinar/register/WN_bxJXZxq_Tmis_4FtOwtJqQ

DIAL-IN NUMBERS: 1-669-900-9128 OR 1-346-248-7799

Instructions for Logging into Zoom:

- Either open the Zoom app, or go to <https://zoom.us/join>
- Enter the Webinar ID (9-digit number)
- Select April 3rd or 4th (depending on the day you are logging in), and fill in your name and email address.
- The next page will show “Webinar Registration Approved”. Click on the link below “To Join the Webinar”.
- You will then be prompted to either download Zoom (if you have not already) OR to launch Zoom.
- You should now be viewing the Symposium.

Troubleshooting

Connection Error Messages

- “Connecting” (says connecting for a prolonged period of time without resolving)
- “Network error, please try again”
- “Can’t connect to our service, please check your network connection and try again”

If you experience any of these error messages, it could be related to your network connection, network firewall settings or web security gateway settings. You can check your network connection by opening a browser and trying to go to <https://zoom.us>.

Some hospital networks have firewall setting that may not allow the use of applications like Zoom. If you are connecting to the webinar from your workplace and experience these problems, you have the following options:

- Use a mobile hotspot from your phone
- Download the Zoom app on your smartphone or cellular enabled tablet
- View the webinar from a different location

Questions:

Will this program be recorded?

Can I watch this program for CME credit at a later date or time?

No. This program is only being offered as a live broadcast CME program. Participation is logged in real time, and must be viewed live in order to receive credit for participation.

Can I share my link with someone else who would like to view the lectures?

The link you are given after registering with Zoom is personalized, and should not be shared with someone else.

Will there be any updates or material on COVID-19?

We are not dedicating any lectures exclusively to COVID-19 for this program. OSU-CHS Project Echo is launching a COVID-19 Oklahoma Update that is held every Monday, Wednesday, and Friday at 8:30 am. You can register on their website:

<https://health.okstate.edu/echo/covid-19-project-echo.html>